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Vintage China Hire Terms and Conditions

Payment Terms:

A deposit payment of 50% of the value of your order is required at the time of booking. Payment can be made by cheque payable to 'Joanne Shaw' or bank transfer (please contact me for bank details). The remaining balance will need to be paid 30 days before your stipulated delivery date. We also need a signed copy of these Terms and Conditions returning to us either by post to: Cook and Saucer, Owls Hoot, Blind Lane, Coleby, Lincoln. LN5 0AL or by a scanned and e-mailed copy to hello@cookandsaucer.co.uk.

Hire Period:

Hire will be for 3 days/72 hours (in effect, the day before your event, the day of your event and the day after). If you need the items for longer than 3 days this may be possible but cannot be guaranteed, please contact me to discuss your requirements.

Damage Deposit:

A standard damage deposit of £150 will also be payable at the time of booking. Once the items have been cleaned and checked, we will inform you within 72 hours of any breakages and the value of these will be deducted from this damage deposit and the remainder will be returned to you. The replacement cost per item is 3 times its hire cost.

Delivery & Collection:

You are also very welcome to collect and return the items yourselves from our base at LN5 0AL, at no extra charge. We can also deliver and collect for free within 10 miles of LN5 0AL. However, we have to charge a fee of 55p per mile each way outside of this 10 mile radius. Please contact us for an accurate delivery cost. Delivery and collection date and times will be agreed by both parties. Times are approximate and we cannot be held responsible



for delays, however, we will try to keep that to an absolute minimum. Collection must be from a ground floor location.

Checking & Signing:

It is important that you check and sign for the items at the point of collection or delivery. Please make us aware of any problems at that point or we may be unable to deal with issues in a timely way. Once signed for, you take full responsibility for all items and we suggest you have suitable insurance in place to cover any issues that may arise, including losses and breakages/damage.

Packaging:

The china will be delivered in stackable crates and wrapped in fabric. Once used, please carefully re-pack all items in the crates and the packing formats they were sent in. The china is very delicate so needs careful handling. Please remove all food and liquid residue before packing away (please DO NOT WASH!)

- The cups and saucers and side plates must be wrapped back up in the fabric squares and secured with an elastic band.
- The cake stands need to be flat packed (the same as they were when they arrived) and sent back in the bags they arrived in, with all the stand parts out back into the zipped wallets
- The sugar bowls and milk jugs need to be wrapped back in fabric squares
- The tea pots need to be put back into their fabric bags

Any cutlery simply needs to be put back, dirty, into the boxes they came in

Washing Up:

As the china is very old and delicate, it is not suitable to go into a dishwasher. We hand wash and check all the items ourselves and then carefully wrap ready for their next outing. So once the china is finished with, just place it



back into the crates and we will do all the washing up for you, it's part of the service.

Additional/Last minute Items:

If you need any additional items after the time of booking, please contact us as soon as possible and we will do all we can to supply what is needed, although this cannot be guaranteed.

Cancellation Policy:

If you need to cancel before 30 days of the agreed delivery date, there will be no charge and we will refund you the booking deposit paid. If cancellation occurs within 30 days of the agreed delivery date, then the booking deposit amount will be non-refundable. Please confirm your cancellation in writing either in an e-mail, or by post.

Liability:

Cook and Saucer accepts no responsibility for damage or injury caused to persons or product as a result of our hire arrangement unless Cook and Saucer are found to be negligent. All goods hired remain the hirer's responsibility until returned to Cook and Saucer.

Name:

Signature:

Date:

Please either scan and e-mail back to hello@cookandsaucer.co.uk

Or send to: Jo Shaw, Cook and Saucer, Blind Lane. Coleby, Lincoln. LN5 0AL